

Healthwatch Manchester Values & Principles

We will:

- Be independent, non-political and impartial in our activities.
- Be non-judgemental, open and transparent, and seek the trust of local people.
- Actively engage with seldom heard communities.
- Value the people and communities of Manchester and their contributions.

This means that our methods of working will be:

- As a critical friend and always challenge constructively.
- Reflective of a strong evidence-base.
- Realistic and influential.
- Innovative and adaptable.

Our key messages are:

- We are a local listening service.
- We provide information and signposting.
- We work with local people to improve health and social care services.