

Healthwatch Manchester Trustee Board Meeting

18 January 2022, 17:00

Present	Apologies
Vicky Szulist – Chair (VS)	Mike Petrou (MP)
Richard Hughes (RH)	Circle Steele (CS)
Charles Kwaku-Odoi (CKO)	Zoe Robertson (ZS)
Anita Kanji (AK)	
Mina Desai (MD)	
Fergal McCullogh (FMc)	
Julie Rigby (JR)	
In attendance:	
Neil Walbran (NW)	
James Pilkington (JP)	
Morgan Tarr (MT)	
Andy Needle (AN)	
Jaqueline McKinney (BSL	
Interpreter)	



Welcome and Introductions:

VS welcomed attendees

RH notified the Board of the need to leave the meeting early.

Conflicts of interest:

No conflicts of interest were declared

Presentation

MT presented two reports to the board: "Discharge in to Care" and "Social Care Assessments". The two reports have been sent to Manchester City Council and both reports will be published after the time-frame given to the Council to comment lapses.

Action: HWM to publish reports once the period given to MCC for comments expires.



Minutes and Action Log from the previous meeting

Meeting minutes from 16/11/21 were accepted as a true and accurate record.

The Action Log was reviewed and amendments made.

Matters arising:

- The Board AGREED to move from a hybrid meeting to a survey and a series of one-to-one meetings to inform the next 3-year Strategy Plan for Healthwatch Manchester.
- The Charity Commission annual return has been completed.

Action: NW is meeting with Jen Tattersall regarding Safeguarding.

Report to the Board (Activity Report) Key Issues:

 Outreach work currently remains digitally-based. COVID infection rate allowing HWM hope to return to face-to-face
 Outreach by the beginning of March 2022.



- HWM have conducted a small number of interviews with people who have experience of local CAMHS, and will produce a short report to highlight those experiences.
- HWM has received 129 out of area (other GM) enquiries since 1/4/21. The other localities report between 2 and 10 enquiries like this in this period. This accounts for approximately 13% of our enquiries.
- The CQC commissioned work will complement our outreach function and also enable our model to be transferable to other HW.
- The CDC commissioned work has enabled a city overview of health inequalities
- HWM needs to move premises as soon as possible due to an increase in the service charge under new landlord. This rise will affect HWM's cash reserves.
- The Charities Commission governance amendment is ongoing.
- HWM are developing a relationship with Councillor Midgeley
- New Diabetes project looking for 500 participants.

healthwetch Manchester

Action: NW to contact MD regarding GM Diabetes 500/MDC

ICS and Greater Manchester

The Board received an update from NW on the letter to Sarah Price.

The letter is a joint one with the rest of the GMHW network and is working towards representation to the forthcoming Integrated Care Board.

PUBLIC SECTION OF THE MEETING CLOSED

MEETING CLOSED [18.10]

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