

Healthwatch Manchester Board Meeting

Tuesday 16th March 2021, 5.00-6.30pm.

Present	Apologies
Vicky Szulist - Chair (VS) Neil Walbran (NW) Charles Kwaku-Odoi (CKO) Mina Desai (MD) Fergal McCullough (FM) Julie Rigby (JR) Circle Steele (CS) In attendance: Mike Petrou (MP) Morgan Tarr (HWM Staff) Eamon Hasoon (HWM Staff) 3 x Members of the Public	Anita Kanji (AK) Andy Needle (AN) Richard Hughes (RH) Zoe Robertson (ZR)

Welcome and Introductions

VS welcomed attendees

Apologies received from Anita Kanji, Andy Needle, Richard Hughes and Zoe Robertson.

Three members of the public were in attendance: Rob Beaty, Aisha Yussuf and Ciara Sawey.

No conflicts of interest were declared.

1. Minutes of previous meeting from 19/01/2021 were accepted as a true and accurate record.

1a. The latest action log was reviewed agreed and updated.

1b. The latest decision log was reviewed, agreed and updated.

2. Matters Arising

Action Log Update

All outstanding actions have been completed.

3. Report to the Board

NW presented his activity report to the board which has been circulated to the Board.

Points of note:

- Eamon Hasoon started as the Engagement Officer on 1st March
- Failed to recruit a Volunteer Development and Training Officer for the second time - NW has approached recruitment agencies but they are cost-prohibitive so will re-advertise.
- Rachel Wyness (Admin Support Officer) is leaving this week so role will be advertised.
- Making Safeguarding Personal has been met by some resistance - NW wants to include FM in discussions.

Action: NW to invite FM to meeting on safeguarding.

4. Health and Care Bill, ICS

Briefing Paper on ICS White Paper has been circulated to the Board.

Key points:

- The opportunities presented by the population level focus of the ICS and its prioritisation of place.
 - There are possibilities for HWM to have an influence.
 - FM raised concern about impact on communities of interest and where they fit in when the focus is geographical.
- Representation by Healthwatch on the ICS Partnership Board (NHS Greater Manchester).
 - The Board thought this should be a separate GM funded and supported post as there is a risk of burn-out if it is done in addition to the person's current role.
- The impact of the bill on local commissioning and procurement arrangements.
- Proposed changes to the CCG local engagement function.
 - Local engagement could be lost with HW potentially expected to fill gap
- Proposed changes to the regulatory powers of NHSE and 'joint committees'
 - No joint committees with social care providers
- Lack of investment in the social care system.

Action: Include the ICS/White Paper as a standing agenda item for future meetings

5. Annual Priority Setting

Following consultation with the Board, Staff and Members, the below priorities were determined:

- The lack of dentist spaces and access
 - Work is being taken forward at a GM level
- The impact of lockdown on people's health and wellbeing
 - The Board decided that this was very broad so decided to narrow it to focus on young people and community mental health services
- The inclusion of local people in the design of NMGH site and other hospital services
 - Keep the issue as a running brief but not for doing a piece of work on

- The barriers to health and care highlighted by lockdown
 - The board specifically highlighted a focus on the lack of access to face to face GP appointments and other health care services, and the impact of this
- The barriers to effective communication around health and care planning
- The lack of integration between housing and social care and the impact on health
- The COVID vaccine and other vaccine issues in Manchester
 - HWM could help translating NHS comms into simple terms
 - A focus on the disparities in vaccine uptake across ethnic groups

The priorities previously put on hold last year can be restarted/refocused:

- Discharge from prisons and access to health & care
 - This is now being revisited
- CAMHS and access
 - This can be linked to lockdown and impacts on mental health

Public section of the meeting now closed

14. Date, time and venue for next meeting

The next meeting will take place on Tuesday 18th May 2021, 5.00-6.30pm, on Microsoft Teams.

Meeting closed.