

Healthwatch Manchester Board Meeting

Tuesday 16th May 5pm - 6:30pm
 3rd Floor, The Lexicon, Mount Street, Manchester

Present	In Attendance	Apologies
Vicky Szulist - Chair (VS) Marcus Graham (MG) Fergal McCullough (FM) Linda Hill (LH) Richard Jones (RJ) Circle Steele (CS) Clare Bullen (CB)	Neil Walbran (NW) (Chief Officer) Hamzah Muneer (HM) (Minutes)	Julie Rigby (JR) Jennifer Lear (JL) Jenny Lloyd (JLL)

Minutes

Item

Welcome

Presentation - No Time to Wait: The outcome of our investigation into renal patient experience. Submitted by Neil Walbran & Ken Hsu.

Apologies from Julie Rigby.

1. **Minutes of previous meeting** from March 2017 were accepted as true and accurate record.

- 1a The latest action log was reviewed, agreed and updated.
- 1b The latest decision log was reviewed, updated and agreed.

2. **Matters arising**

Jenny Lloyd has agreed to join the Board or send a representative - she couldn't attend today's meeting.

NW reminded the Board that a Headshot of each Board member, along with a short bio for Healthwatch Manchester website still needed.

Membership for Action For Blind People and Child Bereavement UK formally approved by the Board.

3. **Report to the Board**

NW informed the Board that the Competition and Markets Authority conducted an interview with Healthwatch Manchester as part of the second stage of consultation for the Single Hospital Service (SHS) merger.

Action: None

NW requested Board approval for the Healthwatch Manchester NHS 111 Service Review.

Action: Board approved NHS 111 Service Review for publishing.

NW informed the Board that the Government Work Capability Assessments (WCA) are now underway and that Healthwatch Manchester referral systems and information and signposting awareness need to reflect this.

Action: NW to look to collaborate with LMC, CAB and others to address WCA issues jointly e.g. standardised GP letter and fees for affected persons.

4. Strategic Approach within the new Health & Care System

Early Years Public Health:

Further meetings planned between Healthwatch Manchester and the Early Years Public Health team. Changes being implemented around Early years health mean that children are now being measured more frequently allowing GPs and other health professionals to intervene before the child is obese. Regular (annual) measurements also ensure that significant weight loss as well as weight gain can be picked up by health professionals and dealt with as early as possible.

Action: None

HMP Inmate Healthcare Survey:

Conducted some early research into working with inmates at HMP Manchester, including seeking advice from other Healthwatch who have worked in the prison system before. Little concrete progress achieved so far, still remains a medium-term goal.

Action: NW to continue investigating the possibility of Healthwatch Manchester conducting healthcare surveys/focus groups in HMP Manchester.

5. Documents for approval

Healthwatch Manchester Annual Plan - **Approved**
NHS 111 Service Review - **Approved**

6. Membership for approval

Action For Blind People - **Approved**
Child Bereavement UK - **Approved**

7. Any Other Business

LH is assessing palliative and end of life care pathways in Manchester - engagement with patients, carers and bereaved carers. 50% of those who die in hospital prefer to have died at home. Macmillan is looking into ways to improve home care for terminally ill patients, LH to liaise with Board members via email on behalf of Macmillan.

8.

Date, time and venue of next meeting

Tuesday 18th July 2017 17.00 at The Lexicon