

Healthwatch Manchester Board Meeting

Tuesday 26th September 5pm - 6:30pm
3rd Floor, The Lexicon, Mount Street, Manchester

Present	In Attendance	Apologies
Vicky Szulist - Chair (VS) Neil Walbran (NW) Julie Rigby (JR) Fergal McCullough (FM) Circle Steele (CS)		Mina Desai (MD) Richard Jones (RJ) Marcus Graham (MG) Linda Hill (LH)

Minutes

Item

Welcome

VS welcomed attendees.

Apologies from MD, RJ, LH and MG.

There were no members of the public present.

1. **Minutes of previous meeting** from July 2018 were accepted as true and accurate record.
 - 1a The latest action log was reviewed, agreed and updated.
 - 1b The latest decision log was reviewed, updated and agreed.

2. Matters arising

Item 205

A co-production meeting with GMMH was planned for August between Healthwatch Manchester, Shelter & The Men's Room to take recommendations from 'Lost in Crisis' forward. Meeting was delayed until September due to an unavoidable issue on the part of the Trust, meeting now complete.

Item 189

VS met with CCG and is waiting for follow up document from them.

Decision Log reviewed and accepted.

3. Report to the Board

NW informed the Board of ongoing processes and the following emergent issues carried discussion:

1.g) HWM has had verbal requests from young people to look at work around CAMHS/MH Transition but nothing in writing.

1.h) Developments are planned for building works at the North Manchester General Hospital site but these are long term.

1.j) Healthwatch England spoke to VS and NW in advance of their meeting with Manchester Adult Services and reported afterwards that it was a positive discussion.

1.q) NW would like to recognise Lucy Powel MP for sponsoring HWM application to tour Houses of Parliament.

1.s) It is National Diabetes Day in November, we will be pushing our survey and covering this in Hivemind. **ACTION VS** will ask Tom Watson for an interview to go in HWM bulletin.

2.b) Scheduled Enter and View visit to a care home delayed. The manager chose to refuse entry due to recent CQC visits and the disturbance caused, HWM has chosen to defer visit until the end of this Enter and View schedule in service of our relationship with the home.

3.f) Physical tours of MRI site have gone well. We now have a PocketSights app tour developed by Ken and volunteer Antonio, this features a range of health services in the city centre and along Oxford Road to the MRI campus.

Emergent Issues

b) Volunteer and Membership Officer is leaving post soon, role to be re-recruited as full time role. **ACTION NW** to take forward.

c) NW to organise an evening planning session for strategic plan refresh including Board skills audit (in advance), PEST analysis and SWAT analysis.

d) There has been no follow through on action plan for young onset dementia form statutory partners. **ACTION NW** to draft a letter to Neil Thwaite.

g) Opportunities for Board members to represent Healthwatch at GM forums and groups, agreed to participate in principal, to be discussed as they arise. **ACTION PT** to circulate opportunities.

Reports

Access to Sexual Health Services report is currently being drafted.

4. Escalation issues

No escalation issues.

5. Safeguarding

No issues.

6. Documents for approval

None

10. Membership for approval

No new memberships for approval.

11. Date, time and venue of next meeting

Tuesday 20th November 2018 17.00 at The Lexicon

NW - HWM has been asked to produce an easy read version of the Safeguarding Board strategy document. **ACTION** return to SGB with quote and proceed from there.

Meeting closed at 6:30pm.