

Your guide to everyday healthcare services



Your everyday healthcare services include.

- General practice
- Community pharmacy
- Dental
- Eyecare
- Walk-in centres

Please see for more information on these services.

For complaints procedures, please see here.

General Practitioner

Everybody has the right to register at a GP. Once registered, your practice will provide the following services:

- General medical treatment
- Hospital referrals
- Healthcare and lifestyle support

Find your local GP

You do not require proof of address to register, but you may still be asked for it. Should you encounter any problems, please contact us.

Appointments are available daily, in the evening and at weekends. Some GP practices are offering digital services, subject to availability.

Please check with your GP prior to booking an appointment.

For more information on GP services, please visit NHS Services.

Call us on: 03000780669

Dental Care

A dentist provides examination, assessment, treatment and tooth-care advice.

You are eligible to register with any dental practice, regardless of locality. To find your nearest NHS dentist accepting new patients, see here.

For further support in finding your nearest dentist, please contact us.

- •Band 1- £23.80 (Examination, Diagnosis, Advice) X-Rays, Scale and polish can also be included.
- •Band 2- £65.20 (The above plus fillings, root canals, and extractions)
- •Band 3- £282.20 (The above plus crowns, bridges, and dentures)

Cosmetic treatment is not covered by the NHS unless deemed "clinically necessary" by your dentist.

If you are unsure of your eligibility for free dental care, please contact us.

Urgent Care

If you require urgent medical attention, please call NHS 111 for instant advice.

Depending on the severity of your symptoms, you will be directed to the service which best suits you.

See here for all of the latest advice regarding attaining urgent medical treatment.

Walk-in centres are available if you need urgent medical attention, in non-life-threatening situations.

Walk-in centres in Manchester:

City Health Centre (Boots, 2nd floor)

Manchester Royal Infirmary

Hawthorn Medical Centre

Pharmacies

Pharmacies act as a first point of contact for patients. Pharmacists are qualified healthcare professionals who can offer clinical advice and over the counter medicines.

Other services include:

- Dispensing and disposal of prescriptions and medications
- Medication use review
- Self-care advice
- Healthy lifestyle support
- Advice on minor ailments

If your prescription is late, you can ask a pharmacist to obtain a copy prescription and dispense it for you.

Medicines bought in a pharmacy without a prescription are not covered by the NHS.

Some groups are eligible for free prescriptions. Check your eligibility here.

Costs and charges for Non-Residents

For more information on entitlement to free NHS care, please see here.

For a full breakdown of the current government guidance, please see here.

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Eyecare

Eye tests identify if people need to wear glasses, and can also detect any early signs of eye disease. They are not covered by the NHS.

The standard price is between £10-25 and varies by locality & vendor.

Additional costs may apply for prescriptions.

Some groups are eligible for free prescriptions. Check your eligibility here.

We want to hear about the treatment and care you receive. Whether you have had a positive experience, or there is room for improvement, have your say!