

Community Champion

Overview

Healthwatch Manchester is a not-for-profit, independent organisation here to champion the rights of people involved with and affected by health and social care services in Manchester. We are here to give these people a powerful voice so they will be heard by those who plan, run and regulate services and who have the power to influence and improve these services across Manchester.

What we expect from you:

At Healthwatch Manchester we expect our Community Champion to work directly with local and peer support groups to identify issues faced by different communities when accessing health or care services in Manchester.

What does the role entail:

The role is extremely diverse and encompasses a range of activities such as:

- Identifying and developing a relationship with hard to reach communities and peer support groups
- Building a close working relationship with a host organisation
- Attending offsite meetings on an ad-hoc basis
- Providing a focal point for people within these groups to discuss their problems free from judgement
- Summarising and documenting feedback on health care or social services
- Identifying and analyzing trends from the information collected
- Writing and compiling research reports
- Signposting people to the appropriate health or support services to obtain the necessary support that they need
- Conveying to local communities what Healthwatch does, our research work and our current projects

How long will the role last:

We have various projects which take place throughout the year to cater to the needs of all volunteers. Some desk based projects even offer the flexibility to work remotely. Send us an email at info@healthwatchmanchester.co.uk to find out more.

What we believe will help you settle in to this role:

- Excellent Communications Skills
- Strong Interpersonal Skills
- Ability to accurately collect and record data
- Report writing skills

What Healthwatch can offer you:

- Transferable skills
- A dynamic working environment
- The opportunity to influence positive change in the local community
- Extensive and ranging training exercises

How to Apply:

You can apply for this role either by filling out our online application form or requesting an application pack by email from info@healthwatchmanchester.co.uk

If you have any questions or want to find out more, please call us on [0161 228 1344](tel:01612281344) or email info@healthwatchmanchester.co.uk

Please outline any accessibility requirements that you may have in the application form.